



August 15, 2003

University Loft Company

To Whom It May Concern:

I am writing to inform you that Anderson University purchased a shipment of furniture from your company this summer. We had the order split into two shipments so that our installation would go smoothly. Your representative, Erin Presseau handled our order very professionally and both shipments arrived on the days we requested. We found Erin to be very helpful and easy to work with. We are appreciative of the fine service and quality of the furniture we received. Thanks!

Sincerely,



Patty Campbell  
Administrative Assistant  
Physical Plant Department