

-----Original Message-----

From: Suzanne R White-Wein [mailto:whitwsu@andrews.edu]

Sent: Tuesday, July 31, 2007 5:03 PM

To: Kate Voss

Subject: Reference Letter

We had a great experience with University Loft. They called to set up delivery. They followed up to make sure things were in place for the delivery. The trucks arrived early. They even followed up after the delivery to see if the delivery went well. The people were kind, friendly and customer-service oriented. A special thank you goes to Shaynee Paauwe for setting up the sale and following up after the delivery and also to Kate Voss who called to set up delivery itself. Thank you, University Loft, for wonderful service.

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